

Continuing Education 2008-09 Staff Survey – CROSS-TABULATION Frequencies by “Continuing Education Program” for ALL Survey 1 Respondents (n=293)

Cross-tabulation: Continuing Education Program * Are you currently employed in another division of Mt. SAC?

	Yes	No	Totals
ABE/GED	1	28	29
Adult Diploma	3	18	21
Developmentally Disabled		1	1
ESL	12	90	102
Health/PE	5	10	15
HS Referral		12	12
Language Learning Center	5	3	8
Older Adult	5	49	54
Parent Education		6	6
Short-term Vocational	7	7	14
Division Office	1	18	19
Totals	39	242	281

Cross-tabulation: Continuing Education Program * FACULTY ONLY: Are you currently employed outside of the Mt. SAC Continuing Education Division?

	Yes	No	Totals
ABE/GED	4	7	11
Adult Diploma	4	6	10
Developmentally Disabled		1	1
ESL	23	51	74
Health/PE	9	6	15
HS Referral	4	2	6
Language Learning Center	1	2	3
Older Adult	24	26	50
Parent Education		5	5
Short-term Vocational	4	9	13
Division Office	4	6	10
Totals	77	121	198

Cross-tabulation: Continuing Education Program * Gender

	Male	Female	Totals
ABE/GED	9	20	29
Adult Diploma	7	14	21
Developmentally Disabled	1		1
ESL	27	76	103

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Health/PE	10	5	15
HS Referral	4	8	12
Language Learning Center	2	7	9
Older Adult	13	39	52
Parent Education		6	6
Short-term Vocational	10	4	14
Division Office	5	15	20
Totals	88	194	282

Cross-tabulation: Continuing Education Program * Age group

	17 or less	18 to 22	23 to 28	29 to 43	44 to 62
ABE/GED		4	7	13	4
Adult Diploma		2	5	6	8
Developmentally Disabled					
ESL		16	15	29	36
Health/PE			7	6	1
HS Referral		3	2	5	2
Language Learning Center		2	1	2	3
Older Adult			3	13	26
Parent Education	1				5
Short-term Vocational				2	12
Division Office			2	5	12
Totals	1	27	42	81	109

	63 & older	Totals
ABE/GED		28
Adult Diploma		21
Developmentally Disabled	1	1
ESL	5	101
Health/PE	1	15
HS Referral		12
Language Learning Center	1	9
Older Adult	12	54
Parent Education		6
Short-term Vocational		14
Division Office	1	20
Totals	21	281

Continuing Education 2008-09 Staff Survey – CROSS-TABULATION Frequencies by “Continuing Education Program” for ALL Survey 1 Respondents (n=293)

Cross-tabulation: Continuing Education Program * Ethnic identity

	Amer. Indian/Alaskan Native	Asian	Black/African American	Native Hawaiian/Other Pacific Is.	White
ABE/GED		8	2	3	5
Adult Diploma		3	3	1	3
Developmentally Disabled					1
ESL	1	20	1		50
Health/PE		1	1	2	6
HS Referral		1			6
Language Learning Center		2	1		2
Older Adult		4	3	1	39
Parent Education		1		1	2
Short-term Vocational		3			10
Division Office		1	1		9
Totals	1	44	12	8	133
	Other	Totals			
ABE/GED	8	26			
Adult Diploma	9	19			
Developmentally Disabled		1			
ESL	21	93			
Health/PE	5	15			
HS Referral	3	10			
Language Learning Center	3	8			
Older Adult	4	51			
Parent Education	2	6			
Short-term Vocational	1	14			
Division Office	8	19			
Totals	64	262			

Cross-tabulation: Continuing Education Program * What language/s do you speak?

	English	Spanish	Vietnamese	Tagalog	Cantonese
ABE/GED	11				
Adult Diploma	13			1	
Developmentally Disabled					
ESL	26	1			
Health/PE	8				
HS Referral	8				
Language Learning	3				

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Center					
Older Adult	43				
Parent Education	3				
Short-term Vocational	10				
Division Office	15	1			
Totals	140	2		1	
	Mandarin	Korean	Japanese	Farsi	Arabic
ABE/GED					
Adult Diploma					
Developmentally Disabled					
ESL				1	2
Health/PE					
HS Referral					
Language Learning Center					
Older Adult					
Parent Education					
Short-term Vocational					
Division Office					
Totals				1	2
	Armenian	Other	Totals		
ABE/GED			11		
Adult Diploma		1	15		
Developmentally Disabled					
ESL			30		
Health/PE			8		
HS Referral			8		
Language Learning Center			3		
Older Adult			43		
Parent Education			3		
Short-term Vocational			10		
Division Office			16		
Totals		1	147		

Cross-tabulation: Continuing Education Program * What is the HIGHEST academic degree that you have completed?

	H.S. Diploma	GED or CHSPE	Associate degree	Bachelor's degree	Master's degree
ABE/GED	9		1	15	3
Adult Diploma	7		1	7	5
Developmentally Disabled					

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ESL	18	1	13	14	49
Health/PE	1		1	8	5
HS Referral	3		2	1	6
Language Learning Center	1		1	5	1
Older Adult	7	1	10	19	13
Parent Education	2		2	2	
Short-term Vocational			2	3	8
Division Office	9	1	2	2	6
Totals	57	3	35	76	96
	Doctorate degree	M.D. D.O. D.D.S. or D.V.M.	J.D.	Other	Totals
ABE/GED			1		29
Adult Diploma					20
Developmentally Disabled				1	1
ESL	2			4	101
Health/PE					15
HS Referral					12
Language Learning Center				1	9
Older Adult	1			2	53
Parent Education					6
Short-term Vocational	1				14
Division Office					20
Totals	4		1	8	280

Cross-tabulation: Continuing Education Program * Do you have vocation/career experience outside of the field of education?

	Yes	No	Totals
ABE/GED	19	9	28
Adult Diploma	11	7	18
Developmentally Disabled	1		1
ESL	50	51	101
Health/PE	7	8	15
HS Referral	6	6	12
Language Learning Center	5	4	9
Older Adult	44	9	53
Parent Education	2	4	6
Short-term Vocational	12	2	14
Division Office	12	8	20
Totals	169	108	277

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Cross-tabulation: Continuing Education Program * Do you participate or volunteer in community activities?

	Yes	No	Totals
ABE/GED	18	10	28
Adult Diploma	9	10	19
Developmentally Disabled		1	1
ESL	58	42	100
Health/PE	10	4	14
HS Referral	5	6	11
Language Learning Center	4	5	9
Older Adult	42	12	54
Parent Education	4	2	6
Short-term Vocational	8	5	13
Division Office	11	9	20
Totals	169	106	275

Cross-tabulation: Continuing Education Program * Are you currently enrolled in a graduate program?

	Yes	No	Totals
ABE/GED	2	25	27
Adult Diploma		19	19
Developmentally Disabled		1	1
ESL	12	86	98
Health/PE	3	12	15
HS Referral	3	9	12
Language Learning Center		9	9
Older Adult	3	51	54
Parent Education		6	6
Short-term Vocational	1	13	14
Division Office	1	19	20
Totals	25	250	275

Cross-tabulation: Continuing Education Program * If you have participated in professional development in the past 3 years have you implemented specific strategies into your work with students?

	Yes	No	Not applicable	Totals
ABE/GED	6	3	13	22
Adult Diploma	6	1	9	16
Developmentally			1	1

Continuing Education 2008-09 Staff Survey – CROSS-TABULATION Frequencies by “Continuing Education Program” for ALL Survey 1 Respondents (n=293)

Disabled				
ESL	51	9	28	88
Health/PE	6		8	14
HS Referral	6	3	2	11
Language Learning Center	1	1	6	8
Older Adult	26	1	19	46
Parent Education	1		3	4
Short-term Vocational	9	1	4	14
Division Office	5	3	8	16
Totals	117	22	101	240

Continuing Education 2008-09 Staff Survey – CROSS-TABULATION Frequencies by “Continuing Education Program” for ALL Survey 2 Respondents (n=298)

Cross-tabulation: Continuing Education Program * Within your Continuing Education program, what is your main source of information about program activities and events?

	Students	Faculty	Manager/s	Email correspondence	Flyers/memos
ABE/GED	1	3	6	16	1
Adult Diploma	1	3	2	13	2
Dev. Disabled				1	
ESL	6	20	15	43	19
Health/PE	1	2	4	4	1
HS Referral		1	5	6	
Language Lrng Ctr		2	1	6	
Older Adult	1	1	17	11	17
Parent Education	1		1	1	2
Short-term Vocational	2	2	2	4	5
Division Office	1	2	3	7	5
Totals	14	36	56	112	52

Cross-tabulation: Continuing Education Program * Rate experience: Quality of curriculum/instruction.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	9	13			6
Adult Diploma	3	15	1		1
Dev. Disabled					1
ESL	60	40			5
Health/PE	8	6			
HS Referral	7	5			1
Language Lrng Ctr	7	1			1
Older Adult	35	11			4
Parent Education	5	1			
Short-term Vocational	9	6			2
Division Office	8	9			3
Totals	151	107	1		24

Cross-tabulation: Continuing Education Program * Rate your experience: Quality of faculty.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	20	7			2
Adult Diploma	8	12			1
Dev. Disabled					1
ESL	65	40			
Health/PE	9	5			
HS Referral	9	3			1

Continuing Education 2008-09 Staff Survey – CROSS-TABULATION Frequencies by “Continuing Education Program” for ALL Survey 2 Respondents (n=298)

Language Lrng Ctr	7	1			1
Older Adult	36	15			
Parent Education	4	2			
Short-term Vocational	10	5			2
Division Office	7	12			3
Totals	175	102			11

Cross-tabulation: Continuing Education Program * Rate your experience: Quality of support staff.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	18	10		1	
Adult Diploma	11	10			
Dev. Disabled					1
ESL	61	38	4		2
Health/PE	8	6			
HS Referral	7	6			
Language Lrng Ctr	7	1			1
Older Adult	36	14	1		
Parent Education	2	4			
Short-term Vocational	7	6	2		2
Division Office	9	12			1
Totals	166	107	7	1	7

Cross-tabulation: Continuing Education Program * Rate your experience: Helpfulness of administrators.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	16	10	1	1	1
Adult Diploma	9	11	1		
Dev. Disabled					1
ESL	69	29	4		1
Health/PE	6	7	1		
HS Referral	12	1			
Language Lrng Ctr	5	3			1
Older Adult	36	15			
Parent Education	2	4			
Short-term Vocational	6	7	2		2
Division Office	12	7	1		2
Totals	173	94	10	1	8

Continuing Education 2008-09 Staff Survey – CROSS-TABULATION Frequencies by “Continuing Education Program” for ALL Survey 2 Respondents (n=298)

Cross-tabulation: Continuing Education Program * Rate your experience: Teacher concern for students.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	20	6		1	2
Adult Diploma	12	9			
Dev. Disabled					1
ESL	67	35	1		1
Health/PE	8	5			1
HS Referral	9	4			
Language Lrng Ctr	3	6			
Older Adult	34	12			4
Parent Education	4	1			1
Short-term Vocational	9	5			3
Division Office	9	9	2		2
Totals	175	92	3	1	15

Cross-tabulation: Continuing Education Program * Rate your experience: Instructional resources.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	6	17	1		3
Adult Diploma	2	16	1		1
Dev. Disabled					1
ESL	73	22	6		4
Health/PE	6	7		1	
HS Referral	4	8	1		
Language Lrng Ctr	7	2			
Older Adult	17	20	4		10
Parent Education	3	2			1
Short-term Vocational	5	8	1	1	2
Division Office	8	10	1		3
Totals	131	112	15	2	25

Cross-tabulation: Continuing Education Program * Rate your experience: Timeliness in communication of program information.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	7	21	1		
Adult Diploma	5	13	2		1
Dev. Disabled					1
ESL	40	57	3		5
Health/PE	6	8			
HS Referral	4	8		1	

Continuing Education 2008-09 Staff Survey – CROSS-TABULATION Frequencies by “Continuing Education Program” for ALL Survey 2 Respondents (n=298)

Language Lrng Ctr	4	4			1
Older Adult	23	24	1		3
Parent Education	2	3	1		
Short-term Vocational	3	10	3		1
Division Office	6	13	1		2
Totals	100	161	12	1	14

Cross-tabulation: Continuing Education Program * Rate your experience: Clarity of communication of pertinent program information.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	7	21			1
Adult Diploma	4	15	2		
Dev. Disabled					1
ESL	46	48	5		6
Health/PE	7	7			
HS Referral	8	4	1		
Language Lrng Ctr	3	4			2
Older Adult	24	21	2		4
Parent Education	2	3	1		
Short-term Vocational	5	10	1		1
Division Office	8	10	2		2
Totals	114	143	14		17

Cross-tabulation: Continuing Education Program * Rate your experience: Opportunity to give input about the program.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	12	15	1		1
Adult Diploma	8	11		1	1
Dev. Disabled					1
ESL	43	48	8	2	4
Health/PE	7	6			1
HS Referral	10	2			1
Language Lrng Ctr	2	5			2
Older Adult	22	19	4		6
Parent Education	3	2	1		
Short-term Vocational	6	6	3		2
Division Office	7	11	1		3
Totals	120	125	18	3	22

Continuing Education 2008-09 Staff Survey – CROSS-TABULATION Frequencies by “Continuing Education Program” for ALL Survey 2 Respondents (n=298)

Cross-tabulation: Continuing Education Program * Rate your experience: School safety.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	5	12	3	1	
Adult Diploma		12	4		
Dev. Disabled					1
ESL	7	44	7	1	2
Health/PE	1	5			
HS Referral	1	4	1		
Language Lrng Ctr		4			
Older Adult	3	16	2		9
Parent Education		2			1
Short-term Vocational	3	10			2
Division Office		15		1	
Totals	20	124	17	3	15

Cross-tabulation: Continuing Education Program * Rate your experience: School friendliness.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	19	9			1
Adult Diploma	9	12			
Dev. Disabled					1
ESL	62	41	2		
Health/PE	11	3			
HS Referral	9	4			
Language Lrng Ctr	6	3			
Older Adult	32	13	1		4
Parent Education	4	1			1
Short-term Vocational	7	8	1		1
Division Office	12	10			
Totals	171	104	4		8

Cross-tabulation: Continuing Education Program * Rate your experience: School sensitivity to diversity.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	6	11			1
Adult Diploma	3	8			
Dev. Disabled					1
ESL	9	30	2		2
Health/PE	2	3			
HS Referral		4			

Continuing Education 2008-09 Staff Survey – CROSS-TABULATION Frequencies by “Continuing Education Program” for ALL Survey 2 Respondents (n=298)

Language Lrng Ctr	1				
Older Adult	7	13	1		7
Parent Education		2			1
Short-term Vocational	4	8			2
Division Office	2	9	1		
Totals	34	88	4		14

Cross-tabulation: Continuing Education Program * Rate your experience: Classroom facilities.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	2	20	4	2	1
Adult Diploma	2	11	6		2
Dev. Disabled					1
ESL	69	33	2		1
Health/PE	6	6	1	1	
HS Referral	4	7	2		
Language Lrng Ctr	7	2			
Older Adult	22	16	4		8
Parent Education	2	2	1		1
Short-term Vocational	5	9	2		1
Division Office	5	9	5		3
Totals	124	115	27	3	18

Cross-tabulation: Continuing Education Program * Rate your experience: Computer labs.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	11	14	2	1	1
Adult Diploma	6	12	1		2
Dev. Disabled					1
ESL	78	24	1		2
Health/PE	6	3			5
HS Referral	4	6	1		2
Language Lrng Ctr	9				
Older Adult	5	6	4		34
Parent Education		2			4
Short-term Vocational	7	4	1		5
Division Office	6	10	2		4
Totals	132	81	12	1	60

Continuing Education 2008-09 Staff Survey – CROSS-TABULATION Frequencies by “Continuing Education Program” for ALL Survey 2 Respondents (n=298)

Cross-tabulation: Continuing Education Program * Rate your experience: Computer availability.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	6	17	5	1	
Adult Diploma	5	12	2		2
Dev. Disabled					1
ESL	61	37	4		2
Health/PE	5	4			5
HS Referral	5	5	1		2
Language Lrng Ctr	8		1		
Older Adult	3	6	6	1	33
Parent Education		2			4
Short-term Vocational	8	5	1		3
Division Office	5	14	1		2
Totals	106	102	21	2	54

Cross-tabulation: Continuing Education Program * Rate your experience: College website.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Did not use/not applicable
ABE/GED	8	16	4	1	
Adult Diploma	7	11	2	1	
Dev. Disabled					1
ESL	46	50	4	1	4
Health/PE	6	8			
HS Referral	4	6		1	2
Language Lrng Ctr	6	3			
Older Adult	11	10	3		25
Parent Education		4			2
Short-term Vocational	6	9	1	1	
Division Office	10	9	2		1
Totals	104	126	16	5	35

Cross-tabulation: Continuing Education Program * How frequently do you access your Mt. SAC email?

	Daily	Weekly	Less than weekly	Not at all	Totals
ABE/GED	21	3	1	1	26
Adult Diploma	15	3		2	20
Dev. Disabled	1				1
ESL	57	26	5	14	102
Health/PE	5	2	1	4	12
HS Referral	9	2	1	1	13

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Language Lrng Ctr	6	3			9
Older Adult	11	4	5	23	43
Parent Education		2	1	3	6
Short-term Vocational	11	5	1		17
Division Office	16	3	1	2	22
Totals	152	53	16	50	271

Cross-tabulation: Continuing Education Program * How frequently do you check your physical mailbox/mail folder?

	Daily	Weekly	Less than weekly	Totals
ABE/GED	22	3	2	27
Adult Diploma	13	4	1	18
Dev. Disabled			1	1
ESL	81	18	6	105
Health/PE	4	7	2	13
HS Referral	8	5		13
Language Lrng Ctr	6	1	1	8
Older Adult	2	20	26	48
Parent Education		1	3	4
Short-term Vocational	6	10	1	17
Division Office	12	5	3	20
Totals	154	74	46	274

Cross-tabulation: Continuing Education Program * I do not have an email.

	Not at all	Totals
ABE/GED	3	3
Adult Diploma		
Dev. Disabled		
ESL	6	6
Health/PE	7	7
HS Referral	2	2
Language Lrng Ctr	1	1
Older Adult	18	18
Parent Education	4	4
Short-term Vocational		
Division Office	1	1
Totals	42	42

Continuing Education 2008-09 Staff Survey – CROSS-TABULATION Frequencies by “Continuing Education Program” for ALL Survey 2 Respondents (n=298)

Cross-tabulation: Continuing Education Program * How would you rate your overall level of satisfaction with the Continuing Education Division?

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
ABE/GED	16	12		1	
Adult Diploma	5	15	1		
Dev. Disabled			1		
ESL	60	35	6	1	
Health/PE	9	4	1		
HS Referral	9	4			
Language Lrng Ctr	8	1			
Older Adult	34	15	1		
Parent Education	2	3	1		
Short-term Vocational	6	7	3		
Division Office	13	8	1		
Totals	162	104	15	2	