

**Purposes:** student feedback is important in our planning and improvement of online classes. Specifically, we want to find out student perceptions of online classes at Mt. SAC and learn about student interest in future online courses. This effort is sponsored by Mt. SAC's Distance Learning Committee.

This anonymous short survey should take less than ten (10) minutes to complete.

**Definitions:**

**Regular classes:** in-person, on-campus classes

**Regular classes with class web pages:** in-person, on-campus classes with class web pages.

**Hybrid classes:** are also delivered via the Internet but have several or many required on-campus meetings.

**Online classes:** are delivered primarily via the Internet and have no meetings on campus.

**Survey questions:**

- 1) Have you taken an online class at Mt. SAC? **\_112\_** Yes **\_54\_** No (go to question # 9)
  
- 2) If yes, have you found that online classes are (click one choice)
  - a. The same as regular classes **50**
  - b. Easier than regular classes **22**
  - c. More difficult than regular classes **40**
  
- 3) Do you prefer regular, hybrid, or online classes? (click one choice)
  - a. Prefer regular classes **26** (Please describe why: \_\_\_\_\_)
  - b. Prefer hybrid classes **35** (Please describe why: \_\_\_\_\_)
  - c. Prefer online classes **49** (Please describe why: \_\_\_\_\_)
  
- 4) How many online classes have you taken? Type the number \_\_\_\_\_
  
- 5) Would you describe yourself as a successful online student? **\_94\_** Yes **\_16\_** No
  - a. If yes, what makes you a successful online student? \_\_\_\_\_
  - b. If no, what are the reasons for your lack of success with online classes? \_\_\_\_\_
  
- 6) Would you recommend Mt. SAC's online classes to a friend?
  - a. Yes **97** (Please describe why: \_\_\_\_\_)
  - b. No **14** (Please describe why: \_\_\_\_\_)
  
- 7) How well did you learn the course materials in Mt. SAC's online classes? Choose one response.
  - 1 Not Well **5**
  - 2 Somewhat well **24**

- 3 Well 41
- 4 Very Well 42

- 8) Please use this space to describe in detail about your experiences in Mt. SAC's online classes.
- 9) If no to question #1, do you think online classes are... (click one choice)
- a. The same as regular classes 10
  - b. Easier than regular classes 7
  - c. More difficult than regular classes 35
- 10) What online courses, certificates, and/or degrees would you like to see offered at Mt. SAC? (Click all that apply and write your suggestions in text boxes provided)
- a. Online courses you would like to see offered: \_\_77\_\_
  - b. Online certificates you would like to see offered: \_\_33\_\_
  - c. Online degrees you would like to see offered: \_\_40\_\_
- 11) What online resources have you used? (click all that apply)
- a. Virtual librarian 36
  - b. Online library resources such as databases, journals, catalogue 104
  - c. Online counseling 29
  - d. Online orientation to college 55
  - e. Online Student Success Workshop 26
  - f. Readiness for online learning (SOLAR Quiz) 10
  - g. STDY 85C Online Learning Skills, a one-unit hybrid course 9
  - h. None of the above 23
  - i. Other (Please describe: \_\_\_\_\_) 14
- 12) What sources of information regarding online courses have you used? (click all that apply)
- a. Schedule of classes 146
  - b. Distance Learning homepage 73
  - c. Other students 39
  - d. Your professor(s) 87
  - e. Other (Please describe: \_\_\_\_\_) 13
- 13) Have professors in your regular classes used the following online course tools? (click all that apply)
- a. Regular class with a class web page 58
  - b. Blackboard learning management system 136
  - c. Course Studio available through the portal 25
  - d. None 10
  - e. Other (Please describe: \_\_\_\_\_) 28

***Thank you for taking time to help Mt.SAC improve its online classes.***

Why do you prefer regular classes:

1. It's easy to procrastinate with online classes.
2. it is easier and more structured and it is less difficult to be distracted.
3. you have both the interaction with other students as well as the teacher
4. seems to be more student to student involvement. online assignments are just too confusing and instructors expect you to know everything without teaching it to you.
5. i like to enteract with other people in the class
6. because I prefer to have contact with the professor and other students
7. More interation between the other students and teacher to understand the course, unlike Hybrid which are limited with meetings, and lastly, ONline is a huge differnece and preference to take.
8. Sometimes the teachers have valuable input I can learn from, depending on the subject.
9. Sometimes the teachers have valuable input I can learn from, depending on the subject.
10. You are able to get immediate feedback and it is more of a constant learning experience.
11. LEARN MORE WITH INTERACTION
12. I am an oral lerner. So having classes where I can hear the lecture is better for me.
13. reinforcement of material (and motivation to complete assignments) are more direct and tangible
14. You receive the support from your professor necessary to succeed in the class. If I could do it on my own, I wouldn't take the class in a first place.
15. I like the group setting it feels more like school I like the social setting
16. Keeps me motivated. I need to be in a school enviornment to work well.
17. I like to hear the lectures, meet the instructors, and I think instructors and colleges who do online are just lazy to make themselves come to class...they prefer to be on vacation rather impart knowledge to students. Regular classes are more interactive, but it's not like my opinion really matters because Mt. SAC will do whatever the instructors want to do anyway.
18. better to understand
19. Regular classes are nice because the professor lectures and you have immediate interaction with other students and the professor. But online classes can be nice if you just have a super busy schedule. But I find with the online classes you need more time because you are kind of teaching yourself, you have to do all the reading yourself and you don't get the comments that a professor might make when lecturing to help you better understand the material.
20. I tend to procrastinate more with online classes
21. However, it depends the class your taking.

22. I am 50 years old. I gain a lot of wisdom "listening" to an instructor
23. easier to grasp material, have personal interaction with professor and classmate, professor is able to teach the material easier
24. More minds at work on the class subject with different insights and I can participate directly with ideas from classmates and professors.
- 25.
26. you can meet people

Why do you prefer hybrid classes:

1. It gives you a chance to hear the lecture before reading up on it.
- 2.
3. It gives me the necessary time in the classroom for the lecture part, but still allows for schedule flexibility because of the "offline" part.
4. I can manage my time easier while still able to interact with a professor.
5. I like the combination of attending class for instruction and assignments done online.
6. They are a great experience.
7. I like the fact that I can work at my own speed! Being that I am as single father, it helps me keep up with my son's schedule!
8. I prefer the hybrid classes because of the ease of learning at my own pace!
9. They are a great experience.
10. Hybrid classes are good if you need some class instruction but need to be on campus less then regular classes.
11. I like the "freedom" offered by being able to peruse information on my own. I do, though, also appreciate once a week class meetings so as to interact with the professor and other students.
12. you get both time with the teacher and on your own
- 13.
14. Regular classes are what I actually prefer because of that face to face interaction, but my schedule conflicts with most class times. Hybrid classes offer me the comprise between both worlds. I meet on campus for that much needed classroom experience while conveniently keeping my work and other activities' schedule untouched.
15. I have had one bad experience with a pure online course. The professor (no longer teaching at SAC) did not return emails. There was no communication.
16. Save on gas
17. I have a busy scehdule, but I still like to have face-to-face contact with my classmates and teacher.
18. Flexibility with your schedule
19. because it teach me how to manage my time for school and work
20. you can also be in class to discuss the reading/homework

21. i get the lecture and interaction with the teachers and i also get the chance to work on stuff at my own time at home. i don't always have to stress that i need to be on time to class in order to turn in the assignment, i only need to be on time at home, so i dont have to drive all the way to class to turn something in.
22. In person contact with the professor gives me a better idea of what they're looking for, though it can be difficult to find a hybrid that is compatible with a full-time work schedule.
23. <This response is only a test of the survey> PWK
24. I like online classes but I like having the professor in front of me incase I have any questions
25. You can meet in class once or twice a week and still turn in your work online as well
26. Best of both aspects of learning; on your own and with some teach guidance in person.
27. Can ask teacher questoins in person
28. I get to do my work whenever I have a chance and not necessarily have to stress out about making it to every class meeting.
29. I like the independence of an online class, but regular teacher help gives me a chance to make sure I'm doing things right.
30. it seems helpful to have the teacher's attn to details/but helpful to be able to study at your own time or alone
31. allows me to work in my own pace and offeres better time management
32. I prefer these, as long as attendance is not an issue. I am not a fan of classes where grades are dropped because life happens.
33. You can track your grades and see what assignments are coming (even do them in advance) but you can still meet the teacher in the classroom for questions.
34. because it allows to interact in person with proffesor and get better clarification on assigments
35. in class lectures are cool

Why do you prefer online classes:

1. better fits my schedule
2. Online classes allow me the opportunity to tend to my job and my family. These type of classes also force me to perform more research on my own and not depend on just one source of information.
3. It is easier to go to your own pace and you don't have to go on campus. For peopel with tight schedules it is easier to fit studying time in anytime you can.
4. You dont have to worry about parking. Work at your own pace.
5. On my own pace and time.
6. i don't have time to go to school
7. Because I live 58 miles away & work full-time.
8. I live in rancho Cucamonga and it saves gas for me and I make my own schedule
9. They offer me more flexibility
10. it is more flexible with my schdule.
11. I can manage my own time.
12. I do not have to waist 2 hours commuting to Mt. Sac on the Bus. More convinient.
13. It allows me to work on the work I normally would but at home which is better.
14. I am an older student with children
15. It allows me to save time which I can use for studying because I don't have to go to lectures but I found there are some classes where it is better to take at school like Math 140.
16. because I can do things at home and my schooling with ease.
17. reduces gas expenditures, saves time
18. I dont have to drive and can "go paperless"
19. Saves time and money, and also avoids the hassle of looking for parking.
20. able to work at my own pace.
- 21.
- 22.
23. It's flexible so that it works with my work scheule
24. They match my schedule more.
25. Save traveling time, gasoline, and easier time arrangments
26. more flexible with my busy schedule.
27. You can do this at your own time and it fits well with schedules for those who work, have kids or other engagements and priorities.
28. i have a strict schedule
29. it's simpler for people who work full time or have young children to raise
30. The flexibility in class time is very helpful with my schedule. I can log on during the day or in the middle of the night.
31. The convenience is powerful. I would take as many as I could online!

32. Easier to get into, get work done in home.
33. It's far more convenient because I work full time.
34. Save gas money, time driving to campus, log in anytime from home. Great for someone like me who works full time, attends college fulltime, single parent and head of a household.
35. I found that online classes do a better job at teaching me quality work ethic, responsibility, and effective time management which are qualities that employers look for. I feel that regular general ED courses are better to take online because at the end of the day you improve on those qualities.
36. work isnt flexible with my school schedual
37. Works with schedule
38. Helps with those who have a busy schedule and are unable to attend class on a regular basis
39. More accessable to take classes with my personal obligations
40. Prefer online because parking on campus is ridiculous and I work long hours.
41. easier to do classwork around my work and childrens schedules
42. it allows me more freedom to do things through out my day.
43. Saves on travel expenses and allows me to "attend" based on my schedulee
44. I like the flexibilty.
45. More convinient especially when you have a busy schedule.
- 46.
- 47.
48. Its very convient for my time
49. schedule

How many online classes have you taken?

1.	1
2.	4
3.	1
4.	1
5.	4
6.	Probably around 10, give or take.
7.	4
8.	2
9.	2
10.	3
11.	3
12.	4
13.	Five or six
14.	3
15.	5
16.	3
17.	2 hybrid
18.	2
19.	1
20.	3
21.	2
22.	4
23.	2
24.	2
25.	2
26.	1
27.	3
28.	1
29.	1
30.	8
31.	4
32.	2
33.	2
34.	3
35.	8
36.	4



37. 2
38. 2
39. 5
40. 8
41. about three.
42. 2
43. 3
44. 4
45. well, only two at Mt Sac. However, I've take many more distance learning and online only classes at DeVry University/
46. 7
47. 4
48. 3
49. 4
50. 4
51. In my own case, I prefer online classes because I have many classes. Online class let me to manage my time schedule better.
52. 5
53. 1
54. several
55. 1
56. 2
57. 3
58. 4
59. 2
60. I think two or three.
61. 2
62. 1
63. 10+
64. 10
65. 3
66. 4
67. 5
68. 1
69. 3
70. 1
71. 3
72. 2

- 73. 1
- 74. 2
- 75. 3
- 76. <This response is only a test of the survey> PWK
- 77. 1
- 78. 5
- 79. 4
- 80. Four
- 81. 6
- 82. 3
- 83. 2
- 84. Two
- 85. 5
- 86. two
- 87. 3
- 88. 6
- 89. 5
- 90. two
- 91. 1
- 92. 3
- 93. 4
- 94. 3
- 95. 4
- 96. 3
- 97. I can't recall since its been a couple of years since I've been in school
- 98. 4+
- 99. 1
- 100. 2
- 101. 4
- 102. 1
- 103. 4
- 104. 5
- 105. over 5 classes
- 106. 6
- 107. 2
- 108. 4
- 109. 5
- 110. 3

111. 2

Would you consider yourself a successful student? If yes, what makes you a successful online student?

1. I got an A
2. Disciplined and organized.
3. Despite starting off with a low b i was able to work hard on the test and on the writing assignment and was able to get an A in the class
4. Making sure I stick to a schedule and carve out time to study.
5. I know how to research and use the internet to my advantage to learn.
6. Reading all the assigned material, being self-motivated and having a vision to achieve with or without direct supervision.
7. I received A's in both online classes I have taken.
8. I learn the materials, and I complete all the requirements and assignments on time.
9. I feel that there's no replacement to learning material and interacting with your professor in person. The part about doing the assignments online on your own and actually applying the knowledge learned is rewarding. If by any chance there's a problem you can email your professor and get clarification right away.
10. I feel that there's no replacement to learning material and interacting with your professor in person. The part about doing the assignments online on your own and actually applying the knowledge learned is rewarding. If by any chance there's a problem you can email your professor and get clarification right away.
11. Work at my own pace.
12. No worries
13. I can study on my own time and i have longer time to do my homework, since I do not have much time to go to school i do study early in the morning or late afternoon at home in my pajama with a cold or hot tea. I spend more time with my family.
14. I enjoyed the subjects. I am highly motivated to earn as many credits as are applicable to my AA in online classes because I appreciate being able to do so without having to drive 2-3 times a week to campus. It is clear when class assignments are due. I am a reader; if a student is not an avid reader this format would be tough. Because there are no lectures, the test/quizzes are all based on the textbook whereas in lecture classes it's a mix of lecture & textbook. You do miss the interaction with the instructor though. Even though there's email and office hours it's not like getting to know an instructor.
15. I feel that there's no replacement to learning material and interacting with your professor in person. The part about doing the assignments online on your own and actually applying the knowledge learned is rewarding. If by any chance there's a problem you can email your professor and get clarification right away.
16. I make sure I go online enough to see updates, due dates, as well as new emails. I treat it like a classroom.
17. I am disciplined by nature and I always keep up with the assignments.
18. i do the work everyday at th sametime, so it will fell like i was going to class
19. I passed the class.

20. Going ahead of which assignments are due to turn ahead so there wouldn't be much to focus or worry on.
21. I am organized and do not procrastinate.
22. Can do my classwork at odd hours which is when I have the most time to sit and concentrate.
23. Can do my classwork at odd hours which is when I have the most time to sit and concentrate.
24. my passing grades.
25. Managing time is something I excel in. I believe, not every student can do it.
26. dedication
27. Self discipline.
28. i am very organized
29. The online class can only be successful if the professors just make everything for the whole class due by a certain date, telling students to have there stuff done, i.e homework, quizzes, tests, is just setting the student up for failure cause not all have the time to meet the deadline.
30. I KEPT A TIMELINE, DID NOT LEAVE WORK FOR LAST MINUTE
31. I dedicate time to check online everyday.
32. devotion
33. I think of them as a regular class where I have to be diciplined with my time and get the work done by the due dates
34. successful because I got a good grade in the online class
35. Even though my "lecture/study time" is not on a regular schedule, I understand that it is my responsibilty alone to carry my weight. In other words, I stay on top of deadlines, participate via Blackboard or My Courses, and complete all assignments.
36. Requires disciplined study habits
37. Well, I believe the case is true of any student... The student themselves makes them successful whenever presented with a learning curve or challenge. Only a small % are more so with accommodations. Objectively, the online classes makes good use of the student free time and not the other way around. If the syllabus is outlined and detailed specifically to the student expectations, students will have all they need to learn the material and get the grade they deserve. However, satellite classes ONLY demonstrate the students ability to use the internet to submit and review assignments. These are not as helpful when the online experience is needed - not have to physically be somewhere to turn in assignments. In my opinion, these course only add to the work load for student because now they have to make time for both occasions - to be on campus and to be online.
38. I know how to manage myself well. I use a planner to write down scheduled assignments so I am not late!
39. I am computer savvy and can manage to work on assignments without teacher intervention.
40. Need to be more responsible
41. being able to do assignments on my own time
42. I could manage my time schedule.
43. Time management skills, discipline.
44. Because I'm forced to be so that I can get the A I deserve. I absolutely HATE online classes!!!

Students can't get immediate answers to questions about material, they don't get to see the facial expressions of the instructors to know if they are irritated or genuinely care about a student's success.

45. I do it in the comfort of my own home. In my own free time.
46. Discipline! You have to keep up with the work fitting it in anywhere you can, 15 min here, 15 min there because it is very easy to fall behind when you have to do all the reading.
47. I can spend as much time as I want on class and make my own hours
48. I passed the classes
49. Studying which includes reading and making sure you understand the subject.
50. I put my time to study according to my schedule
51. Well you have to have good time management and be a dedicated student also
52. mostly got As
53. self motivated, not easily distracted.
54. Being solely responsible for my own grade
55. The same things that make a student successful in class make one successful in online classes. Make sure you know what is expected of you, when homework quizzes and papers are due and if you have questions or problems make sure you contact the professor.
56. Self discipline.
57. flexibility easier to understand the material and able to work around my schedule.
58. I am disciplined and manage my time well.
59. Staying on schedule of reading and homework due
60. Diligence, reward and a great interactive teacher.
61. it was the particular course and it was very flexible with when i needed to get things done. i didn't have to run to school all the time.
62. My high school was done online as well.
63. Focus, taking responsibility for results, being aware of time requirements
64. <This is only a test of the survey> PWK
65. I'm good at prioritizing my time, even without strict due dates.
66. Keep track of due dates/times. Dedicate time to the course.
67. Setting a specific amount of time to do work
68. I challenge myself to spend the extra time online to do homework and/or read. I like being able to know all the work that needs to get done for the course ahead of time and then manage my time according to my schedule to get the work done.
69. If the instructions are straight forward and clear, the freedom to choose when to study is beneficial.
70. I am disciplined to complete the homework (readings, assignments) on-time and I put a lot of effort into participating in class discussions. I work harder on online classes because some is self-taught and more hours are required to grasp material since you don't see instructor.
71. Being able to work at own pace.
72. Completing all assignments on time and keeping up with what is going on in the class

73. Time
74. i am organized and committed to keeping up with the reading assignments as well as the syllabus assignments because i truly want to learn.
75. It can be a little harder, but I had to make sure I was organized and followed the deadlines.
76. Self-motivation, discipline, scheduling your time for studying,
77. Organizing my time amongst classes.
78. I work well without much direction.
79. being organized to set time aside each week specifically to do the required reading/studying for that weeks coursework, and not waiting until the last minute to complete all the work
80. I passed the online classes that I did take.
81. The quizzes offered on blackboard allows me to relax while I am taking them. I can concentrate fully for the full 10 minutes and not get distracted or have anxiety when I see other students finish before me.
82. I keep up with the assignment dates and the work that needs to be turned in.
83. There seems to be less stress for me, knowing I am able to manage my class time.
84. I am successful online as a student because I plan my study time accordingly.
85. I get the work done and I am able to learn on my own.
86. Self-discipline and organization
87. Organization
88. I passed all my online classes
89. I study at my own pace. If I have questions I am still able to ask the instructor. I have never been good at conventional class settings, I get bored very easily sitting in a room from 3 hours at a time.
90. good grades
91. I stay on track with assignments and keep track of my grades or any missing assignments.
92. be committed to finish work required and turn in on time. as well contact professor whit any class problems or questions. my professors have been really helpful, easy to contact and reply to questions in a timely matter.
93. im hardcore
94. I can set the time I need to study -

If No, what are the reasons for your lack of success with online classes?

1. I learn a lot easier with lectures and it was too easy for me to procrastinate.
2. N/A
3. N/A
4. It takes a lot of time management and setting up a schedule for it, but during the time of me taking online courses I just had my daughter.
5. The reasons that I have struggled with my classes is because I had a major family issues with my stepfather becoming ill at the beginning of last fall term! This time around I am putting my

best foot forward!

6. At the beginning of the fall second term. I had a major family issue and I was not able to put my all into my classes.
7. I have had positive experiences with hybrid classes at Mt. SAC. The professors are great educators and the combination of online class and regular class makes it simpler for everyone.
8. To many other classes at the time and no time to focus or remember the class.
9. N/A
10. I like consistency and I like the constant learning of a regular class.
11. I failed a Math 140 class. There are just too many questions that need to be answered to take it online.
12. I don't like not having a lecture to take notes from. The professors I've had were horrible in giving feedback and keeping Blackboard updated. It seems the lazy way for both students and professors to get the class over with. If the student is left with the book but no feedback or support, I don't see the point in taking a class. I can read a book on my own, I don't need a class for that. I need a professor to break down the concepts and to make sense of them.
13. Again, only with courses that are hybrids - online and on campus. They only add to the course work and take more than is needed from the students time by making them do both types of work, and for little reason. Seemingly, just to show that they can use the internet view and turn in course work... the actual having to be on campus to do this is pointless and a waste of the students time. It should only be one or the other, turn in work over the internet and don't have to be on campus or go to campus classes the traditional way.
14. Not enough student-teacher interaction.
15. Very stressful to take an online class and not get the help that is provided in person.
16. Its taking me a while to understand the chapters maybe cuz we dnt have no one talking to us like in regular classes.
17. i guess because it's time management and how to deal with it
18. n/a
19. <This is only a test of the survey> PWK
20. N/A.
21. Because I didnt at first have a comptuer to check whats going on in my class. Plus if you have an 8 week course its alot of work to do. at times I found myself not looking at the discussion board. Still I was able to get a good grade in the class
22. materials become harder to understand hard to contact the professor
23. Reasons for lack of success: Summer Classes: A computer at home and online access any hour day or night (Independent adult so must work for food, shelter, car etc.)No computer at home and not enough time available to work online at Internet source which is on MtSac campus (closed Summer weekends, and closes at sundown hours Mon.-Thurs.), county library (only 1 to 2 hrs allowed per day Tu-Th, closed one weekend day), or another college (noon-5 p.m. certain days of week). Time involved in Download time; need time for reading material, since it is on flashdrive which needs a computer which you donot have at home creates a problem. If view films online related to material or is the material, need time online which usually requires viewing it twice then write, rewrite to Blooms Taxonomy synthesis and evaluation levels which take time, and copies of download material are needed which cost dollars; yet, I'm broke and

underemployed or must do books of hand notes, or copy notes to Word to flashdrive which need a computer to read those notes. I needed more time on computer, online and to write and rewrite, or if it is the software learning class, real time working with software is needed to practice and learn usually by myself, not successfully, without the group learning, and in class Professor examples that speed epiphanies, ease "stuck" situations and learning available in a regular class.

24. some teachers dont explain everything correctly. If i atleast had a example of what were talking about then ill understand.
25. chapter quiz per week and discussion questions along with one paper per week. No study guide on exams so I failed my first exam as I had no idea what to study for. Too much work load for online.
26. N/A
27. I dont feel successful at times because I feel like I have to force myself to do work and read, but when you actually attend a class physically you are more motivated to get to it.
28. n/a

Would you recommend Mt. SAC's online classes to a friend? If yes, describe why:

1. Yes because it can save you time and its a good way to learn.
2. Many people work well online & many don't have the time/ability to attend classes.
3. Allows a working student the ability to go forward with their educational goals.
4. Go at your own pace and the help is better.
5. Schedule flexibility!
6. You can go at your own pace and fit "class time" anywhere in your schedule.
7. It is another good experience
8. They are a great experience.
- 9.
10. If you have a lot of things to manage online courses is the best thing because you can do the things on your own time and not have to worry about going to a class and sit there.
11. Beats finding parking
12. I would because of the ease of learning at your own speed!
13. Fun
14. It is way easier because you can learn at your own pace.
15. I enjoy them so I think my friends should try them
16. Because it is a great way to earn the credits.
- 17.
18. It is more convenient. Saves you on gas and you make your own schedule
- 19.
20. you save a lot of time
21. They are convenient and good classes.



22. I would recommend them for the same reasons that I prefer them.
23. Depends on the subject matter
- 24.
25. they are easy to fit in your schdule.
26. You can take classes without it interfering with 8-5work
- 27.
28. More convienent than going to the campus.
29. It depends on their learning style.
30. Its less time consuming and lets you maintain your other priorities.
31. CONVINIENCE
32. I would only recommend to students who are self-motivated.
33. convenience
34. Because you save travel and lecture time and can use the time for studying.
35. because it could fir in there schedule.
36. Many of my friends HAVE to work, so they feel that they do not have time for school. Online classes provide them with a solution to their situations.
37. saves gas and time
38. online classes save gas and help the student, especially working students, find time to manage their school work.
39. As long as the person is well scheduled I would.
40. They are same as regular classes and they save you time and money.
- 41.
42. Save on gas money and it's easier
43. its great if you have scheduling conflicts
44. because online class is as effective as regular class
45. If you arfe busy with work or other obligations, you can still get a quality education.
46. if they find themslves helpful in keeping track and doing everythijg
- 47.
48. If you are a disciplined individual and can keep up with the work, yes, I would recommend but I know some students who have never taken an online class think it might be easier than an on campus class, but I let them know if you're a good reader who has good comprehension then it might be easy, but otherwise it can be difficult.
49. why not
50. I believe the classes work well, so long as the student remains focused
- 51.
52. as long as you can manage the time. it's actually easier.
- 53.
54. same as above
55. Easy access to course and information

56. Flexible scheduling
- 57.
58. because its easier to take while working
59. flexibility in schedule
60. it is to save time and money
- 61.
62. My experiences were great and rewarding
63. i had an awesome class and an awesome professor
64. Better experience than some in-class classes.
65. A great tool for those of us who cannot attend in person
66. Most of my friends are working adults who have trouble finding the time to attend classes in person.
67. Self motivated then yes.
68. You can do work whenever it is most convenient for you
69. In addition to learning about the course topic, online classes improve your character, work ethic, and overall time management skills by challenging you to meet deadlines and complete assignments when no one else is watching.
70. They are not any more difficult than a regular class.
71. If they are to be more displined doing their work go for it. If you work alot and cant find time to go to class with certain days to attend. its for you.
72. If a computer is available for hours needed to "ACE" the class along with online access when body and brain can work around job work hours, and class provides online group work for ones who do read and work to learn - no slackers characteristics.
73. The online forum is thorough, convenient and Blackboard is easy to use for studying and participating in class discussions. You can make your own schedule for the most part but still meet due dates.
74. Convenient
- 75.
- 76.
77. they are convenient for those that work, have family, etc.
78. Yes, because they would have more time for work or other functions. They can do work on their free time.
79. Best way to get back on track with school with a busy schedule
80. Very flexible. Just takes a lot of self discipline
81. Yes, but only to people who are responsible.
82. great way to finish general education classes without conflicting with labs or major/specific classes
83. it all depends if they are able to get through it and study that way
84. The once a week meetings offer greater options with time management.
85. the professor is very helpful

86. More demand = more availability!
87. Because of their ease to use.
88. You save alot of time and money(gas).
89. More convenient when you have a job or other obligations outside of school
90. Convenience
91. Its easy to follow
92. The really work with ones busy schedule and you still learn the material.
93. better than not studying at all
94. I am a "techy" and like being able to go online anywhere and find my syllabus and find out what my assignments are.
95. the proffesor's I have had were awesome.
96. they are super cool
97. i just really enjoy them

Would you recommend Mt. SAC's online classes to a friend? If no, describe why:

1. not enough classes offered
2. even though they were convient i was more likely to get distracted and not do my work
- 3.
4. they are easy classes but taking them alone is what can be hard.
5. Because it is very easy to lose track of what is due, isn't and what's ahead even though everything is posted, there's the likelihood of going to other websites and straying off and becoming distracted.
6. Unless you have priority registratio it is very difficult to get classes
7. It's not conductive of real learning.
8. Not enough student-teacher interaction or almost no help from teacher. Not leaving home makes things harder to keep up with.
9. The only way I'd ever recommend online is if the student is ALREADY WELL EDUCATED in that subject area. But then, why take the class in the first place? To irritate others who are trying to learn the material for the first time?
- 10.
11. <This is only a test of the survey> PWK
12. more time-consuming, harder to learn, and easy to forget assignments
13. not until more full online classes become available
14. It's really difficult

Please use this space to describe in detail about your experiences in Mt. SAC's online classes.

1. It was difficult at time but it made me study the material even harder.
2. Convenient, but easy to get behind.
3. I enjoyed working at my own pace. I had to make sure to keep in contact with the professor in order to clarify questions or concerns. You must be self-disciplined to be able to take on-line courses. I would like to see more online use of video chat (Skype) because at times one can feel a bit disconnected.
4. The best professors can teach this way.
5. LOVED IT. If it was not for the online/hybrid option, it would take another year before I was ready to take classes: I don't have the money to support my family and attend full time, but I can pull off a few classes online while working and helping my children with their schoolwork.
6. First online class: Powerpoints were provided, quizzes online were much like the midterm and final that had to be taken on campus, homework was online. The best part was the professor. [The professor] stayed in contact with students (which is essential for an online class) and responded very quickly when sent an email. [The professor] also kept the syllabus up-to-date when changes needed to be made. Second online class: This professor did not respond nearly as quickly as my previous online professor. [The professor] went three weeks without communicating with students, despite many students emailing [the professor]. That is something you cannot do when you are teaching an online class. Despite that, [the professor] disregarded the syllabus and did not update it for assign some assignments that were originally on it. In my opinion, how the online classes turn out depends entirely on the professor conducting them. Communication is even more essential in an online class than a regular class because the students and professors never see each other, unless the student goes to office hours.
7. Better control on my study time. Professors are always willing to answer questions and help.
8. I have had positive experiences with hybrid classes at Mt. SAC. The professors are great educators and the combination of online class and regular class makes it simpler for everyone.
9. I have had positive experiences with hybrid classes at Mt. SAC. The professors are great educators and the combination of online class and regular class makes it simpler for everyone.
10. My experience with online courses was a little difficult at first because of the fact that I just gave birth to my daughter. The other half is got a little easier because you just have to manage your time and get things done according to the schedule the professor assigned. It did take some time to get use to the whole learning on your own without the teacher being there to ask questions.
11. I only have good experiences to speak of.
12. I have been fortunate to have an understanding Professor. [The professor] has been very helpful as some other Professor's would not have been given my situation! These classes also have given me ease of learning at my own speed with as hectic of a situation as I have.
13. Good
14. When I began my hybrid class last fall. I was very nervous and intimidated because of the classes I was taking. But as the I learned how to use "blackboard", everything became surprisingly easy to use and understand. Plus as I said before, the ease of learning at your own speed...
15. the transaction from blackboard to moodle.... was hard the first two weeks but now I already

- learn my way on the set up, and I like it better than blackboard. I believe I learn better on line because If i'm getting overwhelm I can stop and can back after a short time I'm not able to do this in a normal classroom
16. Both classes were interesting subjects. There could have been more interaction with the instructors. Maybe some posted lectures. There were loads of typos, spelling and grammar errors in the tests and correspondence. That bothered me. This is college and if the instructor doesn't know the difference between "its" and "it's", "your" and "you're", "then" and "than" then that's a problem! Both instructors were timely with grading; I appreciated that. In on-campus classes the instructor usually gives an idea of what to expect his or her tests to look like and as well as an idea of areas to concentrate or pay close attention to. I did not feel as though the tests reflected a grasp of the subject but more how well a student could glean details from the textbook. The feedback available after taking a test was inadequate. Blackboard provided some level of student-to-student interaction and both classes had requirements of student-to-student postings; that was good. Online classes are a great way to augment on-campus classes. There is a give-and-take; no parking hassles and the student can do the work on their own schedule as long as it is submitted on time.
  17. I have taken two business law classes, Business Organization and Management and Macroeconomics. I liked them all.
  18. the vidoes help me a lot
  19. I took a hybrid class and I enjoyed it but was taking 4 other classes and forgot about it .
  20. Well my class was hybrid. The assignments where few and managable but when I had issues I was forced to confront them alone or wait until the next class date which would be really far apart.
  21. There is so much reading to which it would be nice to have a break from that and have a scheduled day in which the teacher could lecture every so-often.
  22. I had Bio 5 as a hybrid class and I was able to keep up and come in once a week rather than a couple times a week... I enjoyed the class style and all.
  23. I had Bio 5 as a hybrid class and I was able to keep up and come in once a week rather than a couple times a week... I enjoyed the class style and all.
  24. If there is a dedicated teacher teaching the class then you will have no problem as long as you are willing to put in the work. It is partially self learning so you have to be prepared for it.
  25. Most of my business classes I have taken them online. I believe it is much easier that way for myself since I can keep my day to day schedule with work and family with online classes. Although, sometimes the way the classes are set up by the professor are a bit vague or sometimes all over the place, tends to tamper with my ability to success in that specific class. But all in all, I like online classes.
  26. Very nice format of classes.
  27. Its nice if you have a hectic schedule and you're not able to drive to school. It is a lot more work and studying on your own.
  28. IT IS MORE DIFFICULT BUT IS WORTH IT FOR THE CONVINIENCE. IF THAT IS ALL THAT YOUR SCHEDULE ALLOWS FOR THEN IT IS BETTER THAN WAITING ANOTHER SEMESTER
  29. Found the best experiences with Instructors who were more interactive
  30. I have had great experiences and have had great Professors who answer questions promptly.

31. My online experience here was really good, there were discussion boards for questions you may have to make it less complicated.
32. World Religion PHIL 15 and Family & Marriage SOC 14 were designed with high expectations for the students from the instructors. There was plenty of reading material to supplement the lecture hours that would normally be experienced on campus, and both instructors made themselves readily available for all questions and concerns. They also provided constant feedback and encouraging reminders, compliments, and motivation for students to "hang in there." Both of these courses were completely online and 8 week courses. I passed the PHIL 15 with a high "B" and SOC 14 with a solid "A."
33. It is best to select classes that I know are easy for me to pick up on. Otherwise, the ones that require a lot of online reading and are harder to learn, are better off taken on campus.
34. Well, no class I've taken was actually online. They were only hybrid courses. So, I didn't really have an online experience. Not even a distance one because I had to go to class everyday!?
35. Like I said before, I have had only one bad experience with online classes. The professor did not respond to emails, but I still earned an A in the class. Other than that I really enjoy online courses.
36. My overall experience with Mt Sac online classes has been very good. They are not hard. If you can manage to work on your own then online classes are for you.
37. I like that for the most part teachers are thorough and clear on expectations and assignments. I like that online classes let me budget my time and that I can take classes that otherwise with my regular schedule will not allow.
38. My instructor clarifies what she wants in class. So, it helped me to turn in HWs and do the work before it's due.
39. I failed the class.
40. Mt. SAC is a bureaucracy—why bother giving our opinion when the only opinions that are heeded are those who agree with whatever Mt. SAC wants to do in the first place?
41. Taking online classes does seem like you're taking the class alone, even though there is the discussion board it still isn't the same as interacting with other people, however, the discussion board, I feel, allows us to express ourselves more since there is a lack of face-to-face interaction giving us a more confident approach to our opinions, which I think is nice. We probably say more things on the DB than we would say in a regular class. I have made some friends in the regular classes where I have not in the online classes. Overall, my experiences with the online classes have been positive and I will continue to take online classes if that's all that's available. But hopefully in the future maybe professors will consider making videos of their lectures available to us students, I feel that combined with the reading would be very helpful.
42. I did very well with Blackboard.
43. All the major or major-related classes are not offered as an online class anyway. I only took the GE classes online. It was more efficient.
44. The experience was different. I felt that there was no community feeling to the class and also that the amount of classwork didn't match the timeframe of the class because it was a late start class also.
45. I love the online classes at Mt Sac because it allows busy people to still attend and succeed with their education. I hope Mt Sac offers more online classes in the future.

46. Allowed me to complete course assignments on my own time
47. I took CISB 11 on line during the summer. I found it easier to do that then trying to take it in the classroom again.
48. I credit the instructors for helping me achieve my goals. They are very clear in their expectations and answer questions quickly through email.
49. it was okay
50. I was better able to gauge the appropriate time frame to study and do my assignments at home in a more casual environment. My teachers were attentive to emails and discussion board activity.
51. it was fine. it was just a fun class for me. it was mostly going outside into the world rather than sit in the classroom.
52. Syllabus given on first day, along with detailed outline of what each assignment would be. The classes involved assessments, discussions, and a lot of reading.
53. 2 out of my 3 classes have been fantastic. Great instructors, interesting information and lots of communication from the professors who made their expectations clear and provided feedback along the way. The other professor sent us the syllabus and we never heard from him again.
54. <This is only a test of the survey> PWK
55. I appreciate online classes for the reason its easier for me to access them versus having to make more time to be in campus to attend these courses.
56. I enjoy online classes because you can do them whenever you get a chance to, instead of having a set time to make it to class.
57. My experiences have been great. The first online class I took, since I was new to them, I found it very challenging and at times I felt stressed. What I found on my second online course is that I had improved my time management and work ethic skills greatly because I would find ways to prioritize my work much better. By the fourth online course I had such a high level of work ethic skill that I would go above and beyond what needed to get done. This turned out well for me at the end because I was rewarded with an email from my World Religions professor telling me that my website, work, and participation was one that she hasn't seen before. This is the type of feedback that told pretty much told me that I had greatly improved on my own.
58. The only negative is the possibility of computer connectivity failure. There is nothing more frustrating than being helpless to complete an assignment.
59. I have found myself, realizing that i need to be more disciplined with my classes and to do the work on time.
60. It's harder to understand the material because the book or reading material sometimes hard to read. I personally don't like reading from computer monitor all the time yet it is very expensive to print out all of the reading materials.
61. Question 1.6 has most of the situations for my experiences in Mt. SAC's online classes. If you do not have a computer and online access time needed, online classes block learning from this active mind at Mt. SAC. Mt. Sac needs a 24 hour 7 day computer lab on campus like in the days of Mt. SAC old or like Cal Poly Pomona has now. If Mt. SAC rented out computers or some type of notebook with Word and download capacity with beamed in Mt. SAC owned and operated WI-FI access, it would allow the underemployed and underpaid middle-class want-to-be that cannot afford online education start up costs,like myself, to be plugged in to learning to Mt. SAC and to

- other sites that have knowledge available if I could be unblocked from it. Another thought, why not use Linux with a Graphical User Interface as a lower computer cost approach to online learning combined with Mt. SAC owned WI-FI; or let's create the \$100 and less computer on campus: all would help me to have an online experience in Mt. SAC's classes.
62. In online class or hybrid class experience has been very well. Professors have been thorough in communication of what is expected, due dates, and how to study the material on your own to succeed. Some classes would benefit more from being there in person for lectures but overall online classes are a great option to have when you cannot fit in your schedule to be on campus as much.
63. its ok i honestly thing the discussion board is pretty stupid and there should be a option to work on our own because the group project was horrible no communication from anyone even when i reacted out to them.
64. Experience has been positive.
65. Good
66. i am currently still enrolled in an online class. I have learned so much from this class (intro to psych). I do feel that if my shceduled had allowed, i would have preffered to have had the traditional class experience, simply because i enjoy the interactions, comments, debates and lecture.
67. I feel that they were a little harder than on campus classes. I also feel that they don't have to be hard if you are organized and meet deadlines. The only main difference is that the professor is actually present, but you can learn the same things taking online classes.
68. I prefer to take my classes online because of my personal life. I'm a full time working single mom who is looking to advance in her career but needs a degree to do so. Online classes have made it possible for me to get this accomplished. If online classes were not offered, I could not go back to school. I hope this survey encourages Mt Sac and other community colleges to schedule more online classes, the budget crisis in our state is causing more competition for students for classes and this may be a way to keep costs low and still provide classes and generate income for the CC system rather than continuing to cut classes for students that need them to achieve their goals.
69. Very difficult for an English class. Not having the teacher there to guide you in person if needed. However, my online nutrition class was self explanatory, and relatively easy to complete assignments.
70. I did ethics, sociology and logic and they were great classes to work on at home ( no real hands on work required, just reading and reflection)
71. For someone who has issues with attention, I did find it difficult at first, but when I get comfortable and find time to study its okay.
72. The main reason I opt for online classed when they are available, is so I can have the flexibility when it comes to time. Since the class usually meets once a week, I can easily adjust my schedule from week to week. I can decide to get ahead of the course or if I need to focus on another subject, I have enough time to.
73. I enjoyed the fact that I could take the class around my busy schedule. The teachers were very quick to respond to any questions I had too.
74. I took a Phil 3 class online during the summer. My job required the employees to have an open summer schedule, meaning no summer school. I did not want to be off track so a summer online



- program was the best.
75. I loved my online classes and wish more were offered.
76. It was well thought out...but the professor can be better on communicating better at times
77. They are convenient while still allowing me the things I need to learn at my own pace.
78. it mostly depends on the professor on how hard it is
79. I would not recommend an online accounting class. That was horrible when it was completely online. Computer classes are naturally better online since most of the subject matter has to do with technology anyway.
80. as a parent and a full time employee... online classes allow my self to schedule at my own convenience. because for me a normal day for me starts at 6am and usually ends 8:30pm.
81. super duper

Online Courses you would like to see offered:

1. More Gen Ed Classes
2. More computer related classes.
3. More for computers and hospitality.
- 4.
5. all of them, that way students have an option between online or in a classroom
6. General Animal Science
7. more variety like sciences, math, study, history, sociology
8. More
9. Computer graphics
10. English, Psychology, mostly Humanities courses
- 11.
12. More Economic Classess
13. History and political science
14. Sociology & Psychology
15. more math
16. english and math
17. Most General Ed classes
18. English
19. Speech, Math, Animal Science
20. Political Science, History
21. POLITICAL SCIENCE
22. more of the sciences and maths ie Bio 5
23. Accounting, Math
24. More Accounting classes

25. Child Development, Alcohol & Drug Counseling
26. English 1c, online, not just hybrid
27. the general education classes so anyone could receive an associates degree around their own schedules. Mainly all the classes that are tied up do to demand.
28. psychology and alcohol and drug
29. English
30. I think math 51, 61, and 71 should be offered online.
31. Graphic Design
- 32.
33. math and writing courses
34. Math 51 and 71
35. basic science, math, and english courses.
36. Lern 49
37. Math 51 through Math100 and more
38. rn
39. biology
40. more Gen Ed classes like Freshman comp, etc
41. Aviation Science
42. Any business courses
43. history 7&8
44. Lern 49, English 1a, History
45. Registered Vet Tech Classes
46. Airbushing, weaving, looming, knitting, crocheting
47. More English, humanities courses
48. Biology, math
49. More general studies
50. All General Education Courses (not all courses are available)
51. I would like the option of having as many online classes you want
52. Family law
53. I prefer regular classes with in-class professors: the personal live learning with professors is not replaceable) : The online class would be a class needed, like current PHIL 15 Major World Religions (the current Phd professor has books, articles, films, expert interviews that presents an interesting broad background that needs 15-30 hrs time per week to do read, write, rewrite work) that I had could do around work and sleep and have a brain that would function to work at high academic level on the class.
54. any of them and 3d animation
55. Science lecture
56. Math
57. Every class possible

58. nursing
59. more core classes needed for your GE requirement
60. Business
61. General Ed, Business Admin, HR
62. hybrid: chemistry 50 & 51
63. writing classes, literature, speech, photography
64. fashion, general ed courses
- 65.
- 66.
67. History, Math, English, Science, Agriculture, Animal Science
68. Psychology for Life Development
69. math, english, history
70. More general Eds
71. Math
72. Continuous improvement in Business (right now it's only available midday while I'm at work)
- 73.
74. US history and math
75. all
76. all business ones
- 77.

Online certificates you would like to see offered:

1. Administrative Assistant certificate
2. Same.
3. Accounting
4. More
5. computer graphics
6. philosophy
7. Math
8. nursing
9. Child Development
10. Child Development
11. as many as can be offered
12. computer skills
13. Web Design
- 14.
15. rn

16. Business Certificates
17. cna
18. Associates Libral Studies
19. Project Management
20. Illustration, Art & Design
21. <This is only a test of the survey> PWK
22. IT/ Technician certificates in computer field
23. animation, graphics, business
24. Child Development permits
25. HVAC
- 26.
27. Human Resources
28. General Ed, Business Admin, HR
29. Office applications (word, excel, powerpoint, adobe etc)
- 30.
- 31.
32. all
33. all business ones

Online degrees you would like to see offered:

1. MORE!
2. Everything. If you can pull off offering the entire catalog in an online or hybrid form, I think it would be the ticket for many people like me. Classroom attendance is a wonderful thing, but when you are a single parent, it is very difficult to chisel out the time to do that on top of everything else. Online classes were my answer. THANK YOU!
3. Information Assistant
4. Associates
5. More
6. paralegals for example the introduction ones, you really do not need to be in a classroom for this.
7. computer graphics
8. Associate's
9. more history
10. Science
11. Commercial Flight, Aviation Science
12. Child Development
13. associates degree
14. alcohol and drug

15. Graphic Design
- 16.
17. AA Music
18. rn
19. english
20. AA
21. nursing
22. Libral Studies, Psychology
23. AA General Education and AA in Business
24. Animal Veterinary Technology
25. Illustration Art & Design
26. bach in social sevice work
27. IT/ Technician certificates in computer field
28. anything
29. Any type of degree possible even degrees like nusrsing.
- 30.
31. More business, marketing and communications classes
32. Paralegal Studies
33. Dental
34. General Ed, Business Admin, HR
- 35.
36. Agricultural Business
37. Networking and security
38. AA, AS all fields
39. all
40. all business ones

Other online resources you have used

1. Downloaded the math and writing centers' handout materials for self-study in preparation for placement tests.
2. Training and Assignments for classes
3. MyMathLab
4. MARC & Writing Center Tutoring Services
5. google
6. Online orientation to college does NOT correctly display on Windows-7 computers
7. Students are FORCED to use online resources that they don't want to use in the first place.
8. Blackboard

9. Links, sites and other resources provided by the online instructors.
10. Black Board, New through Mtsacs instructor's websites.
11. my portal. This tool is very reliable.
12. Para Legal law library not used successfully; I need training in use.
13. Blackboard
14. Class

Other sources of information regarding online courses used:

1. blackboard/moodlerooms
2. Computer Lab in Mt.SAC
3. None
4. Blackboard, books's pages to do sample test questions
5. Honors Courses
6. Discussion boards and email.
7. I preferred the telephone registration system. We should have choices, not dictatorships.
- 8.
9. blackboard
10. Blackboard
11. Listen to Professors talking about the online courses they teach with a mini-online presentation of their subject site and expectations of online class.
12. Quia
- 13.

Have professors in your regular classes used the following online course tools (other):

1. Moodle Rooms
2. moodlerooms
3. I haven't taken any "regular classes", so I don't think I can comment on this one.
4. moodlerooms
5. Moodle Rooms
6. moodle
7. I have had a few regular classes with nothing online
8. Moodlerooms
9. -yahoo groups, -I have built my own websites for two different courses.
10. A chimp can take, pass and graduate online; IN CLASS courses offer face-to-face online can NEVER offer
11. Moodlerooms.

12. When students are trying to learn the material just for the class, they don't need extra crap to learn how to use at the same time. This brings the grade down and creates more work for the student.
- 13.
14. moodle rooms
15. MoodleRooms
16. moodlerooms, turnitin.com, Masteringphysics, masteringchemistry
17. Moodlerooms
18. Quia
19. Quia.Web. It is very similar to blackboard.
20. Professors online site crated for the class with special links for additional learning or sources to use.
21. moodle
22. Quia
- 23.
24. my math lab
25. Moodleboards
26. Moodle Rooms
27. MRooms
28. moodle rooms