

**Mt. San Antonio College
Information Technology Advisory Committee
Group Memory
March 10, 2024**

Dominick Atanasio X	Dalia Chavez X	Vincent Herrera	Krystal Yeo
Denise Bailey X	Katie Datko X	Mary McGuire X	Alternate for CSEA 262: Min Min X
George Bradshaw	Angelic Davis X	Anthony Moore X	Guests: David Tran and Antonio Bangloy X
Michael Carr X	Michael Dowdle X	Adam San Miguel X	Vacant – Student Reps 1 and 2

ITEM	DISCUSSION/COMMENTS	ACTION/OUTCOME
Welcome New Members	Anthony welcomed everyone to the meeting. Adam San Miguel, Min Min, and Dominick Atanasio introduced themselves.	Information only.
Review of December Memory	The December memory was approved.	The memory will be posted to the ITAC website .
2024-26 Goals: Recommended Changes from PAC	The Committee reviewed the suggested goal changes from PAC and approved them.	IT will notify the President's Office that the recommended changes were approved.
Fraudulent Enrollment	David Tran shared the College's process for identifying potential fraudulent enrollments. Emails are sent to faculty, notifying them of potential bad actors and giving directions on dropping the student when appropriate. David shared a Power BI report tracking the fraudulent activity. Dominick shared that the bad actors sign up for classes and stay until the last day to drop, and then stop attending class. Mary appreciates everyone's work on this issue and shared that the faculty are doing their best, but it is difficult to manage potential fraudulent students at the beginning of a term when enrollment fluctuates. Anthony shared that the process is shifting to identifying and stopping the bad actors during the application phase, before registration. Anthony and Angelic shared an update on IT's recommendation to purchase N2N's Lightleap modules to assist in identifying potential fraudulent students. Anthony shared that the Chancellor's Office has tools like Imperva, IP Quality Score, and ID.me, but none of these have been effective at stopping fraudulent applications.	Information only.

ITEM	DISCUSSION/COMMENTS	ACTION/OUTCOME
IT Employee and Student Technology Results	Anthony shared the employee and student technology survey results. The IT Team is reviewing the results to develop an action plan to address items like WiFi connectivity and support suggestions. Michael shared the IT student tech website, http://www.mtsac.edu/studenttech , which is the go-to spot for technology resources to support students. He indicated the team is working on developing a similar site for staff.	IT will share action plans to address survey results at a future ITAC meeting.
Report out from AI Workshop	Anthony would like ITAC to consider how AI is being used and the future of AI on our campus.	This item will continue on the April ITAC agenda.
Other Items	The next meeting is on April 7, 2025, at 2:30 p.m. via Zoom.	Please forward agenda items to Anthony or Kate.
Accreditation Standards	IIC: Student Support Services IIC: Technology Resources	