

## Police & Campus Safety Feedback Results

Total Responses	9
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Type of Interaction	Reported Crime	Reported Safety Concern	Subject of Stop	Other
	1	1		7
<b>Total %</b>	0%	0%	0%	0%

Affiliation	Student	Staff	Faculty	Administrator	Visitor	None
	4	1		1	3	
<b>Total %</b>	44%	0%	0%	0%	33%	0%

Employee was respectful and professional during the interaction.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
	7	1				1
<b>Total %</b>	78%	11%	0%	0%	0%	11%

Employee showed concern for the situation.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
	6	1				2
<b>Total %</b>	67%	11%	0%	0%	0%	22%

Employee took the time to explain their actions / or offered alternatives.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
	6	1				2
<b>Total %</b>	67%	11%	0%	0%	0%	22%

The interaction was handled fairly.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
	6	1				2
<b>Total %</b>	67%	11%	0%	0%	0%	22%

## Police & Campus Safety Feedback Results (page 2)

The interaction was handled in a timely manner.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
	6				1	2
<b>Total %</b>	67%	0%	0%	0%	11%	22%

I felt heard during the interaction.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
	7	1				1
<b>Total %</b>	78%	11%	0%	0%	0%	11%

Overall, I was satisfied with the service I received.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
	8				1	
<b>Total %</b>	89%	0%	0%	0%	11%	0%

How would you improve your experience with the Mt. SAC Police & Campus Safety Department?
[Employee] helped me find the building I was looking for in a dark area, and I felt protected at all times. Also, he speaks Spanish which made communication much easier. Very friendly and willing to help.
I thought that our experience and situation that we called for was actually handled very well and the officers who assisted us were very kind and frindly and very very helpful. They understood the situation and they helped clarify other things to us as well and they did an amazing job! We are very thankful for their help.
My friend and I are long tme residents of Walnut and were visiting the campus. [Employee] was respectful, knowledgeable, and friendly as [employee] answered our questions regarding the new facilities at Mt SAC, specifically the beach volleyball facility and wildlife sanctuary. [Employee] is a great community relations representative.
[Employee] was full of knowledge. I live in Snow Creek and we were walking around and he stopped and guided us on the different places on the campus and the new construction going on. Full of history.
I have not received the timely response I would have expected. I'm still waiting to hear back if they caught the person who vandalized my car. It doesn't seem it's important enough to whoever is handling my case and I have not felt that I have gotten any sort of empathy towards what happened to me.
Keep up the good work! Phone call was made from the Wellness Center and Campus Police arrived within five minutes of contact. Provided us with an update on the incident and spoke to the student that safely measures were met and everything was okay. Greatly appreciate our campus officers trying to maintan a safe environment for all.
I was visiting the music department and took a brief break on the bench outside the building. A sergeant stopped by to make sure I was okay. He was very nice and welcoming. It was a pleasure meeting him under such unusual circumstances. I felt safe being on the Mt. San Antonio College Campus.