



For our SISC Members

## HEARING AID COVERAGE

**Starting October 1, 2018, SISC members (actives and retirees) enrolled in Kaiser Permanente (KP) will now receive hearing benefits in the amount of \$500 Allowance per aid for every 36 months. \***

<p><b>Southern California (SCAL) KP Members</b></p>	<p>Hearing services for SCAL KP members are provided together with Kaiser Permanente Audiology Department. HEARx West, which is a joint venture between Kaiser Permanente and HearUSA. HearUSA works with your health plan to provide a broad range of affordable hearing care products and services in SCAL. HEARX West phone number is <b>1-800-700-3277</b>, Monday through Friday from 5 a.m. to 5 p.m.</p>
<p><b>Northern California (NCAL) KP Members</b></p>	<p>Hearing aids for NCAL KP members are provided at 18 Kaiser Permanente Hearing Centers in NCAL. Each center offers professional hearing aid services, products and accessories. Please call KP Member Services at <b>1-800-464-4000</b>, Monday through Friday from 8:00 a.m. to 5:00 p.m.</p>

\*A **\$500 Allowance** for each ear toward the purchase price of a hearing aid every 36 months when prescribed by a Plan Physician or by a Plan Provider who is an audiologist. KP will cover hearing aids for both ears only if both aids are required to provide significant improvement that is not obtainable with only one hearing aid. KP will not provide the Allowance if KP has provided an Allowance toward (or otherwise covered) a hearing aid within the previous 36 months. Also, the Allowance can only be used at the initial point of sale. If you do not use all of your Allowance at the initial point of sale, you cannot use it later.

# HEARx WEST CENTERS

If you can't find a HEARx West location near you, you may be able to use one of the Hearing Care Network locations in your area. For more information, call HEARx West toll free at 1-800-700-3277, Monday through Friday, 5 a.m. to 5 p.m.

## KERN COUNTY

**Bakersfield**  
2530 "F" St., #100  
Bakersfield  
93301  
661-633-2934

## LOS ANGELES COUNTY

**Bellflower**  
14359 Clark Ave.  
Bellflower  
90706  
562-804-3119

**Claremont**  
554 E. Baseline Road  
Claremont  
91711  
909-626-4617

**Lakewood**  
4206 Woodruff Ave.  
Lakewood  
90713  
562-303-1436

**Lancaster**  
2054 West Avenue "K"  
Lancaster  
93535  
661-949-1824

**Los Feliz**  
2654 Griffith Park Blvd.  
Los Angeles  
90039  
323-906-1275

**Pasadena**  
3655 E. Foothill Blvd.  
Pasadena  
91107  
626-351-0175

**Reseda**  
19367 Victory Blvd., #14  
Reseda  
91335  
818-343-8116

**South Bay**  
3525 Pacific Coast Hwy., #N  
Torrance  
90505  
310-534-1113

**Sun Valley**  
8341 Laurel Canyon Blvd.  
Sun Valley  
91352  
818-768-6447

**Torrance**  
19800 Hawthorne Blvd., #226  
Torrance  
90503  
310-371-7984

**Valencia**  
25914 N. McBean Pkwy.  
Santa Clarita  
91355  
661-799-9965

**West Los Angeles**  
1268 S. La Cienega Blvd.  
Los Angeles  
90035  
310-854-0473

**Whittier**  
13512 Whittier Blvd.  
Whittier  
90605  
562-693-6106

## ORANGE COUNTY

**Anaheim**  
1801 W. Romneya Drive, #605  
Anaheim  
92801  
714-956-2881

**Huntington Beach**  
16490 Beach Blvd.  
Westminster  
92683  
714-843-9797

**Lake Forest**  
24352 Rockfield Blvd.  
Lake Forest  
92630  
949-461-0166

**Orange County**  
18220 Yorba Linda Blvd., #312  
Yorba Linda  
92886  
714-993-5652

**Yorba Linda**  
1041 Yorba Linda Blvd.  
Placentia  
92870  
714-579-0717

**RIVERSIDE COUNTY****Moreno Valley**

27120 Eucalyptus Ave.  
Suite #F  
Moreno Valley  
92555  
**951-488-0479**

**Palm Desert**

72655 Highway 111, Suite B-3  
Palm Desert  
92260  
**760-340-9082**

**Riverside**

3832 La Sierra Ave.  
Riverside  
92505  
**951-637-3722**

**Temecula**

41880 Kalmia St.  
Murrieta  
92562  
**951-698-9807**

**SAN BERNARDINO COUNTY****Chino**

3920 Grand Ave., Space 9  
Suite #3920-E  
Chino  
91710  
**909-248-9112**

**Fontana**

16940 Slover Ave., #A  
Fontana  
92337  
**909-854-8569**

**Redlands**

415 E. Citrus Ave.  
Redlands  
92373  
**909-793-2631**

**SAN DIEGO COUNTY****Bonita**

2220 Otay Lakes Road, #503  
Chula Vista  
91915  
**619-691-1108**

**Hillcrest**

1244 University Ave.  
San Diego  
92103  
**619-291-0030**

**La Mesa**

8066-68 La Mesa Blvd.  
La Mesa  
91941  
**619-644-9515**

**Oceanside**

3870 Mission Ave.  
Oceanside  
92058  
**760-721-1141**

**Poway**

14845 Pomerado Road  
Poway  
92064  
**858-435-0190**

**San Diego**

7910 Frost St., #420  
San Diego  
92123  
**858-569-6090**

**Vista**

1611 F S. Melrose Drive  
Vista  
92081  
**760-597-0050**

**La Jolla**

8915 Towne Centre Drive  
Suite 116  
San Diego  
92122  
**858-260-5615**

**VENTURA COUNTY****Camarillo**

5800 Santa Rosa Road, #123  
Camarillo  
93012  
**805-482-9821**

**Ojai**

1211 Maricopa Hwy., #109  
Ojai  
93023  
**805-646-4520**

**Thousand Oaks**

3825 E. Thousand Oaks Blvd.  
#O  
Thousand Oaks  
91362  
**805-496-1674**

**Ventura**

3003 Loma Vista Road, #C  
Ventura  
93003  
**805-648-1685**

# KAISER PERMANENTE HEARING CENTERS

## CENTRAL VALLEY

### Modesto

4601 Dale Road, 2nd Floor  
Modesto, CA 95356  
**209-735-3193**  
**866-735-2922 TTY**

### Stockton

7373 West Lane  
Stockton, CA 95210  
**209-476-5437**  
**800-735-2922 TTY**

## DIABLO SERVICE AREA

### Walnut Creek

710 South Broadway, Suite 209  
Walnut Creek, CA 94596  
**925-295-4327**  
**925-295-5177 TTY**

## EAST BAY

### Oakland

2923 Webster St., Suite 201  
Oakland, CA 94609  
**510-752-8330**

## FRESNO

1630 E. Shaw Avenue  
Suite 124  
Fresno, CA 93710  
**559-448-5640**

## GREATER ALAMEDA SERVICE AREA

### Union City

3553 Whipple Road, Bldg. B  
2nd Floor  
Union City, CA 94587  
**510-675-2001**  
**510-675-2002 TTY**

## NAPA/SOLANO

### Vacaville

1 Quality Drive  
Vacaville, CA 95688  
**707-624-3400**

### Vallejo

975 Sereno Drive  
Vallejo, CA 94589  
**707-651-1055**  
**800-735-2922 TTY**

## NORTH VALLEY

### Roseville

2120 Professional Drive  
Suite 220  
Roseville, CA 95661  
**916-771-6680**  
**916-771-6676 TTY**

### Sacramento

3180 Arden Way  
Sacramento, CA 95825  
**916-977-3277**  
**916-977-3282 TTY**

## REDWOOD CITY

1800 Broadway St., Suite 5  
Redwood City, CA 94063  
**650-299-2977**  
**800-735-2922 TTY**

## SAN FRANCISCO

4141 Geary Blvd., 1st Floor  
San Francisco, CA 94118  
**415-833-8222**  
**415-833-2400 TTY**

## SAN JOSE

5831 Cottle Road  
San Jose, CA 95123  
**408-363-4801**  
**800-735-2922 TTY**

## SAN RAFAEL

### Novato

100 Rowland Way  
Suite 125  
Novato, CA 94945  
**415-209-2444**  
**415-209-2440 TTY**

## SANTA CLARA

2894 Homestead Road  
Santa Clara, CA 95051  
**408-553-6900**  
**408-261-3144 TTY**

## SANTA ROSA

3333 Mendocino Ave.  
Suite 240  
Santa Rosa, CA 95403  
**707-566-5201**  
**707-566-5259 TTY**

## SOUTH SACRAMENTO

7300 Wyndham Drive  
Sacramento, CA 95823  
**916-525-6280**  
**916-525-6098 TTY**

## SOUTH SAN FRANCISCO

### Daly City

15 Southgate Ave., Suite 210  
Daly City, CA 94015  
**650-758-5363**  
**650-758-5371 TTY**